## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

:

Noriyuki SHIMIZU

Mail Stop: PCT

Serial No. NEW

Attorney Docket No. 2006 1145A

Filed July 17, 2006

CUSTOMER MANAGEMENT SYSTEM [Corresponding to PCT/JP2005/000590 Filed January 19, 2005]

THE COMMISSIONER IS AUTHORIZED TO CHARGE ANY DEFICIENCY IN THE FEES FOR THIS PAPER TO DEPOSIT ACCOUNT NO. 23-0975

## **INFORMATION DISCLOSURE STATEMENT**

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Pursuant to the provisions of 37 CFR 1.56, 1.97 and 1.98, Applicant requests consideration of the references listed on attached form PTO-1449 and any additional information identified below in paragraph 3. A legible copy of each reference listed on the Form PTO-1449 is enclosed, except a copy is not provided for:

- [X] each U.S. Patent and U.S. Patent application publication;
- [] each reference previously cited in the international application PCT/\_\_\_\_\_\_; and/or
- [] each reference previously cited in prior parent application Serial No.
- la. [X] This Information Disclosure Statement is submitted:

within three months of the filing date (or of entry into the National Stage) of the above-entitled application, or

before the mailing of a first Office Action on the merits or the mailing of a first Office Action after the filing of an RCE,

and thus no certification and/or fee is required.

lb.	П	This	Information	Disclosure	Statement	is	submitted
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after the events of above paragraph 1a and prior to the mailing date of a final Office Action or a Notice of Allowance or an action which otherwise closes prosecution in the application, and thus:

- (1) [] the certification of paragraph 2 below is provided, or
- (2) [] the fee of \$180.00 specified in 37 CFR 1.17(p) is enclosed.

## 1c. [] This Information Disclosure Statement is submitted:

after the mailing date of a final Office Action or Notice of Allowance or action which otherwise closes prosecution in the application, and prior to payment of the issue fee, and thus:

the certification of paragraph 2 below is provided, and

the fee of \$180.00 specified in 37 CFR 1.17(p) is enclosed.

## 2. It is hereby certified

- a. [] that each item of information contained in this Information Disclosure Statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the Statement, or
- b. [] that no item of information contained in the Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application and, to the knowledge of the person signing the certification after making reasonable inquiry, was known to any individual designated in §1.56(c) more than three months prior to the filing of the Statement.
- 3. [] Consideration of the following list of additional information (including any copending or abandoned U.S. application, prior uses and/or sales, etc.) is requested.

- 4. For each non-English language reference listed on the attached form PTO-1449, reference is made to:
  - a. [] a full or partial English language translation submitted herewith,
  - b. [X] a foreign patent office search report (in the English language) submitted herewith,
  - c. [X] the concise explanation contained in the specification of the present application at page 2,
  - d. [X] the concise explanation set forth in the attached English language abstract,
  - e. [X] the concise explanation set forth below or on a separate sheet attached to the reference:
- U.S. Patent Publication Application No. 2002/007304 and EP 1160705 correspond to JP 2002-56160; and
  - U.S. Patent No. 6,163,693 and WO 99/31908 correspond to JP 2002-509405.
- 5. [] A foreign patent office search report citing one or more of the references is enclosed.

Respectfully submitted,

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MSH/kjf Washington, D.C. 20006-1021 Telephone (202) 721-8200 Facsimile (202) 721-8250 July 17, 2006

Sheet 1 of 1			INFORMA	TION DISCLOSURE STATEMENT				11 101	. Z006	
FORM PTO 1449 (modified)  U.S. DEPARTMENT OF COMMERCE				ATTY DOCKET NO. SERIAL NEW			-NO. 101/586354			
PAT	ENT AN	D TRADEMARK OFFICE	Ī	APPLICANT Noriyuki SHIMIZU						
(Use several sheets if necessary)  Date Submitted to PTO: July 17, 2006				FILING DATE July 17, 2006			GROUP			
			U.S	S. PATENT DOCUMENTS						
*EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLA	ss	SUBCLASS FILING DATE IF APPROPRIATE			
	AA	2002/0007304	1/2002	Kasajima et al.						
	АВ	6,163,693	12/2000	Rydbeck						
	AC									
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	AG									
	АН									
	Al									
			FORE	EIGN PATENT DOCUMENTS						
		DOCUMENT NUMBER	DATE	COUNTRY	ITRY CLASS			TRANSLATION YES NO		
	AJ	2002-56160	2/2002	JP				Abstract		
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	AL	2003-44607	2/2003	JP				Abstract		
	AM	2000-259728	9/2000	JP				Abstract		
	AN	2002-509405	3/2002	JP				3/2002		
	AO	99/31908	6/1999	wo						
	AP	8-224351	9/1996	JP				Abstract		
	AQ	2002-345051	11/2002	JP				Abstract		
		OTHER	DOCUMENT(S)	Including Author, Title, Date, Pertine	ent Pages,	Etc.)				
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EXAMINER	<u></u>			DATE CONSIDER	PED.					